Annual Report 2025

Table of Contents

03 Message from the Superintendent

04 Financial and Service Results

05 Customer Results

05 Workforce Results

Message from the Superintendent

I am proud to present the Jefferson County Board of Developmental Disabilities (JCBDD) Annual Report for 2025. This report highlights our scope of work and the significant milestones achieved throughout the year.

First, and quite possibly for the first time in our program's history, we received zero citations during our accreditation review by the Ohio Department of Developmental Disabilities. This accomplishment reflects our team's dedication to excellence, compliance, and continuous quality improvement.

Second, the privatization of Shaffer Plaza introduced a highly respected provider—well established throughout Ohio—to our region. This transition strengthens our private provider network while relieving JCBDD of the day-to-day responsibilities associated with operating a 24-hour, seven-day-a-week facility. We are confident this change enhances services and expands opportunities for those we support.

Third, our Service and Support Administration (SSA) caseload has reached an all-time high and continues to grow. This increase reflects both the expanding referrals within our community and the trust families place in our organization.

Serving over 500 individuals, we take great pride in our accomplishments, financial stability, and the continued support of the citizens of Jefferson County. Our commitment remains centered on prioritizing those we serve while continuously seeking opportunities for growth and improvement.

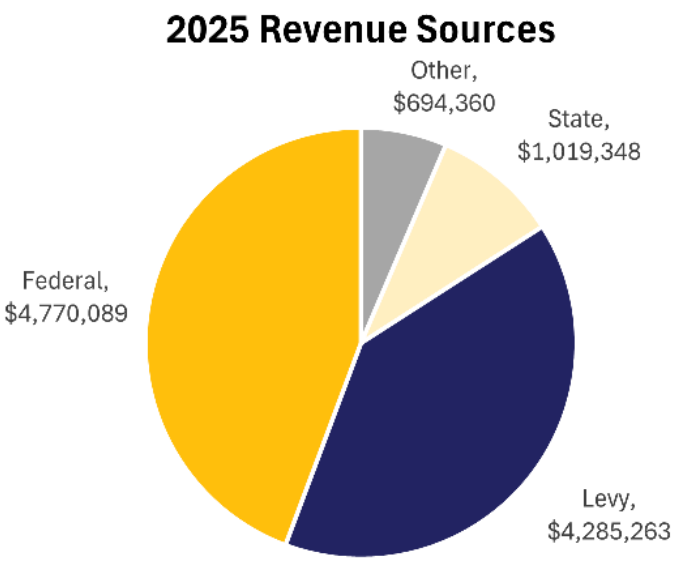
We hope you find this annual report both informative and engaging. Should you have any questions, please do not hesitate to contact our main office at 740-264-5812.

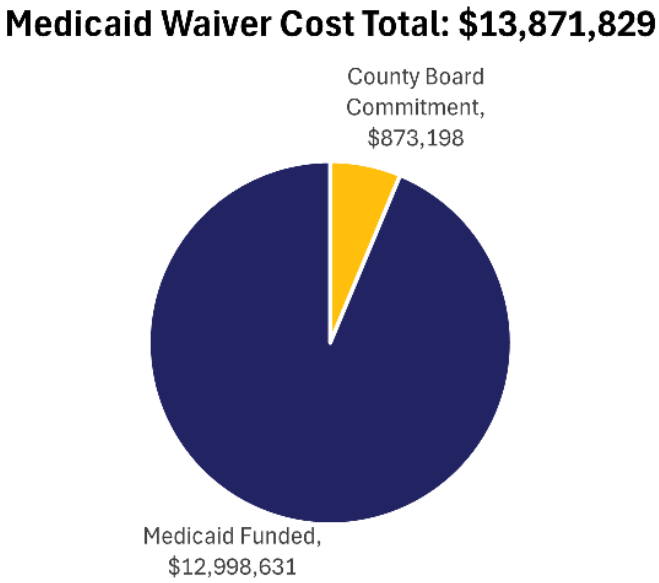
Yours truly,

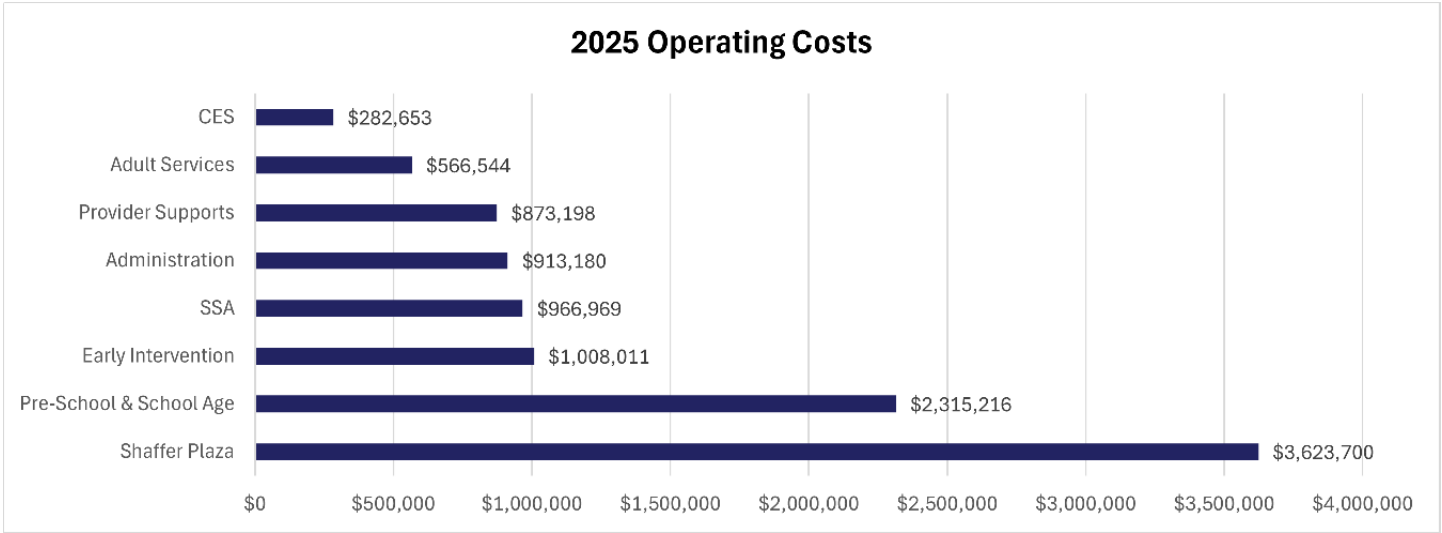
Michael Zinno, Superintendent

Financial and Service Results

A major focus of the JCBDD was to maintain financial sustainability while serving our community. To accomplish this the County Board focused on improving the organization's cost efficiency. Below are the key financial results for 2025.

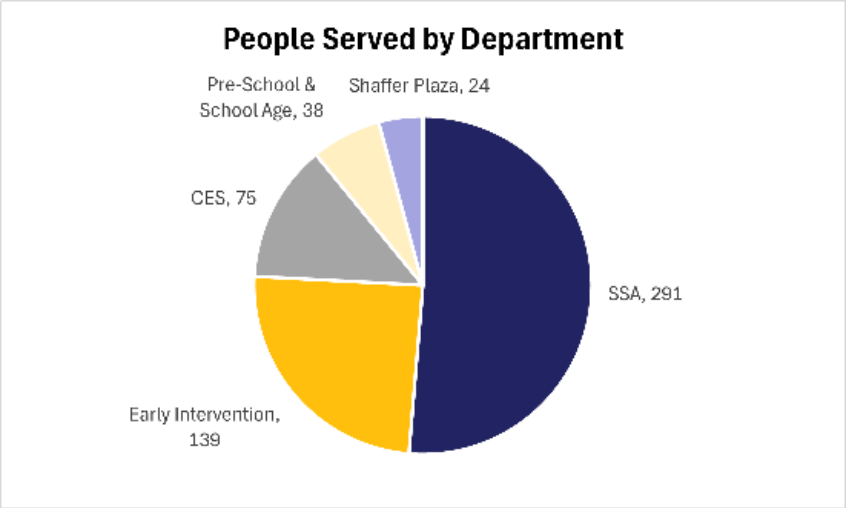






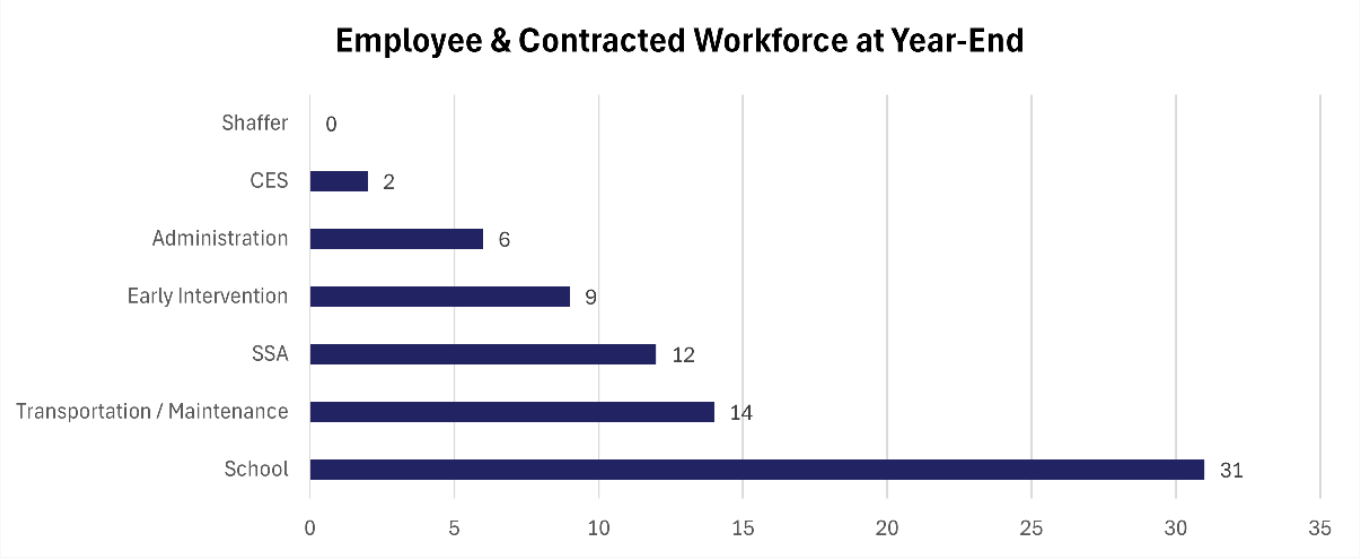
Customer Results

Another key focus area for the JCBDD was to be a resource for its various customers. JCBDD served 567 people in 2025.



Workforce Results

A major focus for the JCBDD in 2025 was a focus on its workforce. Below are key workforce statistics.



Building a community of belonging.

Jefferson County Board of Developmental Disabilities
256 John Scott Highway,
Steubenville, OH 43952

Website: www.jcbdd.com

Facebook: https://www.facebook.com/JeffersonCountyBoardofDD/